Release Notes: CloudCare August 2019 release
(14 Aug 2019) – Console and Agent

CloudCare Agent version: 4.16.214
Cloud Backup Client version: 7.4.1
Antivirus Client version: 19.6
Console version: 4.11.0

Release Summary

This release contains a few feature enhancements, and numerous bug fixes. We have also changed Agent update behavior, so that we can speed up the rollout of automatic updates in the future.

While this is a light release on the feature side, there has been much work to the backend to improve performance. The new Agent will not require a restart when it is updated, unless you are on an older Antivirus client. If you are on Antivirus client 19.5 or older, the Agent update will also update Antivirus client to 19.6 and a restart will be required.

Feature Enhancements

Modified Web Shield alerts to indicate no action required

We have changed the Virus Action on **Threat Shield: Web Shield** alerts. They are still considered Threat Detected, but now the Action for Web Shield alerts state **Virus Action: No action required**. We have also removed the View Virus chest button from these alerts, since there would be no object in the Virus Chest.

Sort Customer Policies alphabetically

When accessing customer policy lists throughout the UI, they will now be sorted alphabetically to make it easier to find policies.

Filter by Description in Device Group Management screens

You can now filter by text in the Description of a device when you are adding devices to Groups

Alerts with all devices selected will include future devices added to that group

If you select all Devices within a group for an alert, all future devices added to that group will also be added to the Alert. If only some devices in a group are selected for an alert, we will assume you only intend to alert on specific devices, and future devices will need to be added to the alert manually.

Additional Information

Localized CloudCare UI in all supported languages

Resolved issues

CC-7467	Resolved an issue where the Content Filtering Actions report was generated with no data
CC-7352	Resolved an issue where Alerts were showing on the Dashboard heatmap for devices that were uninstalled. You will no longer see "Ghost" alerts for devices that do not exist anymore
CC- 3670	Resolved an issue where the Firewall rules would not accept commas or dashes in some browsers
CC-7455	Resolved an issue where customer names were not being included on Purchase Confirmation emails when the purchase was a renewal

Please remember that for Agent updates- the first week you will need to manually update your agents. After the first week, we will begin making the new Agent available to accounts that have automatic updates enabled on a schedule. It takes about two weeks to roll out the automatic updates to all partners and customers.   In the future, the work we have done in this release for agent updates will allow us to roll these out more quickly after an agent release.

To set a schedule for your Agent updates, you can go to Policies>General Settings>General>Update Schedule to control when the Agents in that policy will check for updates.